

Frequently Asked Questions

How do I apply for admission?

It's simple. Just complete the application form. Call (276) 223-4701 or go to our web site at www.wcc.vccs.edu. Use the new web application at <https://apply.vccs.edu/oa/launch.action>.

How do I register for classes?

It's easy. Come to the college's main campus (Room 209, Bland Hall), the Crossroads Institute, or the Smyth Education Center. If you are a returning student in good academic standing who has no debt to the college or other "holds" or a new student who has been approved to enroll by the Admissions Office, you can go to <http://sa.vccs.edu> and enroll online.

When can I register?

You can register from now until the first day of classes.

What can I do online?

- Review real-time Course Availability Information and Check Course Status
- Enroll in Classes
- Pay Tuition Using Visa or MasterCard
- Review and Print your Class Schedule
- Obtain your Final Grades
- Check your Financial Aid Award
- Review your Academic Advisement Transcript

What about financial aid?

You may still be eligible for financial aid for the spring semester. To find out, complete the WCC Financial Aid Application and the [FAFSA](#) (Free Application for Federal Student Aid).

How much do classes cost?

Tuition and fees are very affordable, \$101.00 per credit hour. Out-of-state rate is \$283.10. As a matter of fact, since WCC is a part of the Virginia Community College System, students enjoy the lowest tuition--much lower than any four-year college or university in the state. See the Tuition Rate Schedule for specific class fees. Tuition Rate Schedules are available in the following locations: Admissions, Business Office, Financial Aid, the Crossroads Institute, and the Smyth Education Center.

How do I pay?

There are options for payment of tuition and fees. You can pay in person at the same time you register on campus or the education centers. You can also pay by mail. Send a check, money order, or cashier's check to WCC, Attn: Business Office, 1000 East Main Street, Wytheville, VA 24382. By calling (276) 223-4789 or 1 (800) 468-1195, ext. 4789, between the hours of 8 a.m. and 5 p.m., Monday through Friday, you can provide your credit card information (VISA or MasterCard) to pay tuition and fees. Using your Empl ID, you can also pay online with a VISA or MasterCard at the following address: <http://www.wcc.vccs.edu/sis/payment.html>. Click on Financial Services under the PeopleSoft menu for complete instructions on web payments. Wytheville Community College is also pleased to provide the FACTS tuition payment plan. FACTS allows you to pay your tuition in monthly payments. The earlier you enroll, the more payment options you have. You may enroll in

the FACTS plan or review the available payment plans online at: <https://secure.factstuition.com/facts/myfacts>. Students must have the actual amount due, including specific class fees, before signing up for FACTS.

What if I'm a veteran?

Call the college at (276) 223-4703, Monday through Friday between 8 a.m. and 5 p.m., or call toll free (outside Wythe County) 1-800-468-1195, ext. 4703.

What about placement tests?

To help ensure student success, Wytheville Community College checks your skills in English, reading, and math before you enter a program. Tests are administered weekdays at the college and at scheduled times at off-campus sites. If you have questions about placement tests, contact a WCC counselor at (276) 223-4758.

What if I need a tutor?

The Academic Resource Center (ARC), located on the first floor of Bland Hall, provides student tutors for a variety of subjects. The center also has a collection of self-instructional materials.

Do I have to come to the main campus to take a class?

No. WCC provides classes in Galax and Smyth County for your convenience. If you do not live close to WCC and you sign up for distance learning classes, contact Counseling at (276) 223-4758. A counselor will help you register, pay tuition, buy books, and inform you how to contact your online instructors for further instructions without having to drive to our campus or regional sites.

What if I need to return a textbook?

You may receive a full refund up to two weeks after the beginning of spring classes. New books will be accepted for refund or exchange only if: 1) you do not write in, mark, or damage the book; 2) the shrink wrap is intact; and 3) you present your cash register receipt. Used books will be accepted for refund or exchange only if you present your register receipt. Your refund will be given in the same manner in which you paid, i.e., credit card, cash, financial aid, etc.

Is the WCC campus safe?

Yes. WCC offers a well-lit campus and 24-hour campus security. In accordance with the Campus Security Act of 1990, the college is required to report any serious crimes on campus during the preceding three years. The last crime reported was the theft of a computer in 1997.

Interested in other Distance Learning Courses? Visit the Virginia Community College System website at <http://courses.vccs.edu> to see what is offered by other colleges. Call us at (276) 223-4758 to assist you in arranging for a course from another VCCS college.

Wytheville Community College is accredited by the Commission on Colleges of the Southern Association of Colleges and Schools (1866 Southern Lane, Decatur, Georgia 30033-4097; Telephone number 404-679-4500) to award the associate degree. (Note: Inquiries to the Commission should relate only to the accreditation of WCC, and not to general admission information.)

WCC does not discriminate on the basis of race, color, national origin, gender, handicap, age, or any other non-merit factors in admissions, access, treatment, or employment in its programs and activities. Inquiries may be directed to the Affirmative Action Officer in Bland Hall or by telephone at (276) 223-4869.

The college reserves the right to make revisions to the schedule without prior notice.